HD Cloud Camera

Quick Installation Guide

1. Product structures Diagram (Indoor series)

- LED lights
- Lens
- IR-Cut
- Built-in speaker
- Antenna
- TF card slot
- Built-in MIC
- Power
- Earphone port
- RJ45 port
- Alarm device port

2. Connect device

- Internet
- Modem
- Router
- Power

— Ethernet — Power line

Wired connection picture

- Internet
- Modem
- Wireless route
- Power

— Ethernet — Power line

Wireless connection picture

Notes: On Wi-Fi condition, the router must be wireless router.
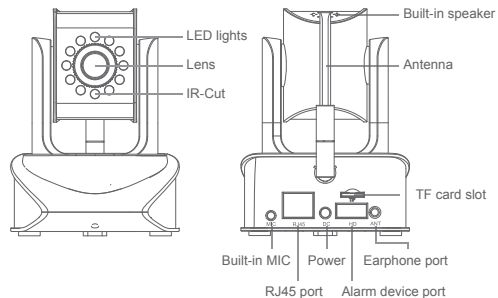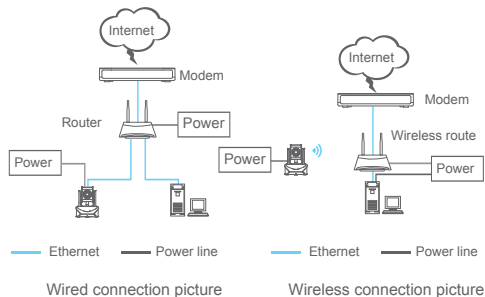
Thanks for using our Cloud camera
Please follow the steps for installation

3. Binding Settings for the phone

First Step, connect IP camera with power supply.
Second Step, download and install APP for mobile phones.
Two ways can be used.
1. Search "NVSIP" in App Store (for iOS) or in Google play (for Android).
2. Or scan QR code as below.

Third step, register and bind email (take App for Android phone as an example)
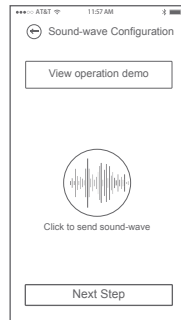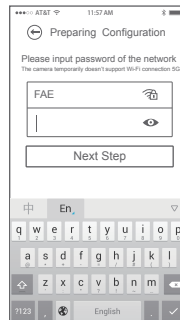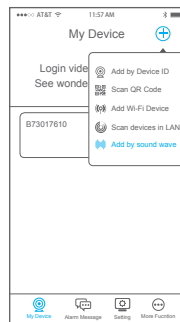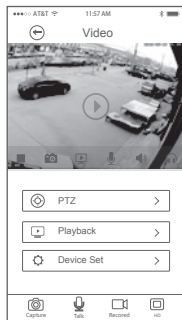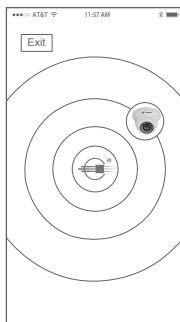
Note:
bundle valid email at the time of registration, you can retrieve password through the email when you forget.

4. Add device

4.1 Add via sound wave
Click "Add by sound wave", and set step by step according to tips.

My Device

Login vide
See wonde

Add by Device ID
Scan QR Code
Add Wi-Fi Device
Scan devices in LAN
Add by sound wave

B73017610

My Device   Alarm Message   Setting   More Function

Preparing

Please press the reset button, then release the button after hearing the voice guide.

Next Step

Preparing Configuration

Please input password of the network
The camera temporarily doesn't support Wi-Fi connection 5G

FAE

Next Step

Sound-wave Configuration

View operation demo

Click to send sound-wave

Next Step

Notes:
1. If you want reconfigure wireless network when device connection with wireless,please click "RESET" button for 10s (if device support audio, it will be ok after hearing "device reset").
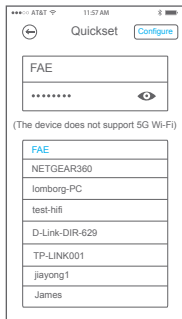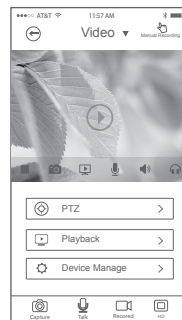2. The android app sound wave configuration steps are similar to the iOS app ,refer to configuration steps as described above.

4.2 Add via wireless configuration

4.2.1 Add via wireless configuration Android client-end
Click "Add Wi-Fi Device", and set step by step according to tips.

Quickset

Please choose the device you want to configure.

IPC-H-S175984642

IPC-H-S224584127

Video Detection

PTZ

Two-way Talk

Next Step

Quickset — Configure

FAE

••••••••

(The device does not support 5G Wi-Fi)

FAE
NETGEAR360
lomborg-PC
test-hifi
D-Link-DIR-629
TP-LINK001
jiayong1
James

My Device

Have updated for all devices.

S288960969

Internet online Wi-Fi

My Device | Demo | Setting | More Function

Video ▾

PTZ

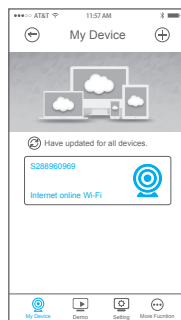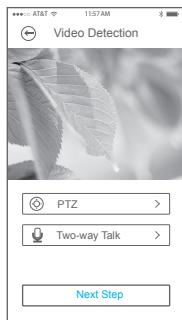Playback

Device Manage

Capture | Talk | Record | HD

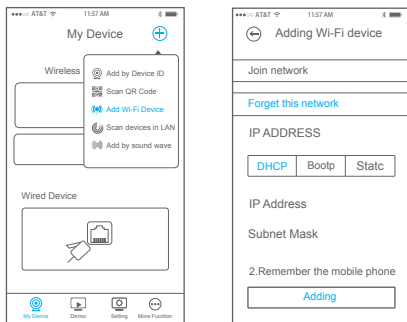
Note:

If you want reconfigure wireless network when device connection with wireless, please click "RESET" button for 10s (if device support audio, it will be ok after hearing "device reset").
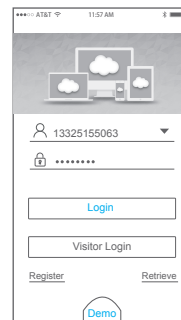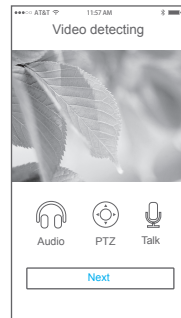
4.2.2 IOS client-end

When adding device through wireless, need to connect the device as signal, steps as follows:

My Device ⊕

Wireless

- ⊕ Add by Device ID
- ▦ Scan QR Code
- ((•)) Add Wi-Fi Device
- ⊛ Scan devices in LAN
- ((•)) Add by sound wave

Wired Device

My Device | Demo | Setting | More Function

← Adding Wi-Fi device

Join network

Forget this network

IP ADDRESS

| DHCP | Bootp | Statc |

IP Address

Subnet Mask

2.Remember the mobile phone

Adding

‹ Settings WLAN

WLAN ⬭

✓ IPC-H-S230222315 🔒🛜ⓘ

CHOOSE A NETWORK……

1003 🔒🛜ⓘ

D-Link--DIR-629 🔒🛜ⓘ

DILNK-LN 🔒🛜ⓘ

dlink-lw 🔒🛜ⓘ

FAE 🔒🛜ⓘ

IPC-321 🔒🛜ⓘ

Note:
the third picture, as shown on the above , when adding device input
device password : 12345678.

Device setting will be opened after login the APP. Steps as below:

Find a new device

NEW

1.Experience video、audio、two-way talk and PTZ function.
2.Choose the network.
3.Configure the device and the configuration is completed successfully when you hear configured.

Next

Video detecting

🎧 Audio   ⊕ PTZ   🎤 Talk

Next

Quick configuration Done

FAE

•••••••• ⊗

CHOOSE A NETWORK……

TP-UNK001 🛜

dlink-zy 🛜

IPC-321 🛜

FAE 🛜

wenwen 🛜

👤 13325155063 ▾

🔒 ••••••••

Login

Visitor Login

Register   Retrieve

Demo

When login the App, it shall remind the user to add a new device and follow the steps to add the device.
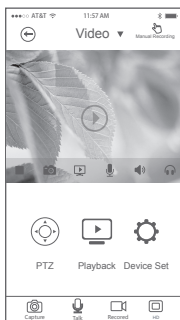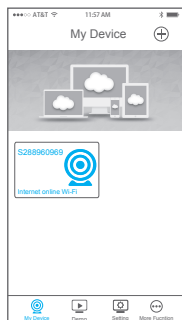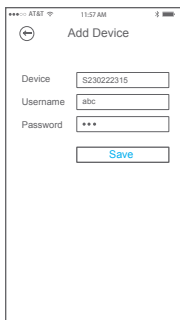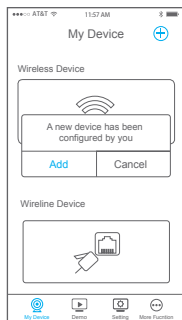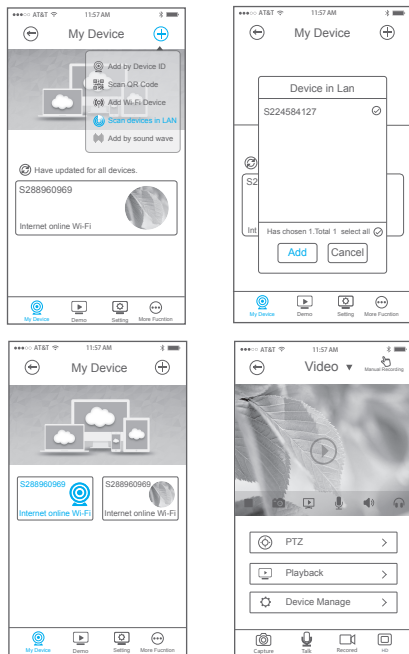

4.3 Add by Device ID
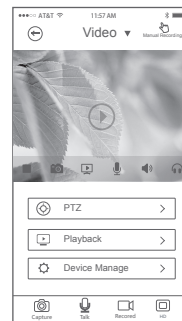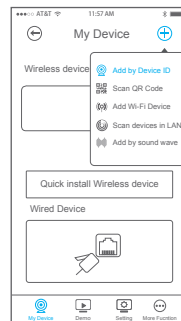
Notes:
1. On the interface of My Device, slide to find the device, check Device online or not and click the device icon to see the video.

2.The iOS App operation steps are similar with Android operation.

4.4 Scan and Add Devices in LAN
Click + button at the top-right of the main interface and choose"
Scan devices in LAN".

Notes:
1.Make sure the camera and smart phone are connected in the same
  LAN (Local Area Network).and has not been added.
2.The android app "Scan devices in LAN" configuration steps are similar
  to the iOS app , refer to configuration steps as described above.

5. Appendix: Maintenance & Maintenance Instructions

1. Check the leak-proofness of the camera regularly, it is related to the
   camera and dust-proof performance.
2. Please regularly check whether there is water in the camera, water
   can lead to hardware short circuit.
3. Check the circuit regularly to prevent loosen and aging.
4. Don't install the camera near the air outlet of air conditioner, in this
   case , the lens will be with fog because of water vapor condensing.
5. If condition permits, please regularly restart the camera.
6. The camera should correctly grounding, in order to avoid the damage
   caused by thunder stroke, etc.
7. Clean the dust regularly, for camera body, shield, etc. need uninstalled
   and thoroughly clean the dust, then use alcohol to clean the lens,
   adjust the clarity to avoid the dust inhaled into the camera body
   because of camera running, static electricity, etc. factors and ensure
   normal running of the camera.
8. Check camera parts regularly, change and maintain the aging parts
   in time.
9. Optimize the system regularly, arrange the network request (for
   example, bandwidth, ip address limits, etc.) reasonably.

Notes:

1. App Store and iPhone are registered trademarks of Apple, Inc. Android is registered trademarks of Google, Inc. Certain other product names, brand names, and company names may be trademarks or designations of their respective owners.
2. There are may be some differences due to product or App update, if so please take the real product and latest App as standard.

FAQ:

1. Why the configuration by sound wave failed?
   Answer: It can be checked from following reasons.
① The speaker of smart phone maybe too far from the MIC of the camera, the sound from the speaker of the smart phone maybe too low or the surroundings is too noisy. These shall cause that the camera can't receive the sound wave.
② The password for the Wi-Fi network is wrong; please pay attention that the password for the Wi-Fi network should be less than 16 characters.
③ The signal of the Wi-Fi network is too weak.

2. Why the alarm photo and video can't be received on smart phone?
   Answer: It can be checked from following reasons.
① Check if the TF card has been inserted into the TF card slot. Alarm photo or video can't be received if there is no TF card.
② Please check if the alarm recording function has been enabled on the top right of the video viewing interface. The default is manual recording; please touch the icon to switch to Alarm recording function.

3. How to use TF card to record and view?
   Answer: Insert the TF card (up to 64GB) into the TF card slot of the camera, model H210, H411, etc. shall start recording automatically. Recording clips can be viewed through PC or smart phone.
   You can also take out the TF card to view on PC using relative player software.

Note:
The device should be power off when inserting or taking our TF card.

4. The camera has no RJ45 port, how to connect it to network and remote view the video?
   Answer: For Wi-Fi device, it just needs to configure the camera to Wi-Fi network, two ways can be used. One is: Add by sound wave.
   The other is: Add Wi-Fi device. Both ways can be chosen when clicking the "+" icon on the top right the APP main interface.

5. How to make the video more fluent when the network is not very good?
   When the video is not fluent due to network not good, video fluency can be improved by reducing the stream. The video stream can be reduced on the Video interface in the App.
   Steps: Video->Stream->Fluent